



Amplifying Patient Voice in Market Access

Chief Patient Officer Summit 2024

Jamie Culp, Value and Access Lead, DKI Health Phil Gattone, CEO, NBDF

15 July 2024

Confidential

.

Agenda

- Introductions
- Patient Access Challenges
- Impacting Access through Patient Voice: Colorado PDAB
- A Multi-Stakeholder Collaboration to Improve Patient Access to Medicine: NBDF and the Comprehensive Care Sustainability Collaborative
- Takeaways

DKI Health is a trusted advisor in Life Sciences, providing a strategic view of your key stakeholders and how to engage them.



Our Provider, Patient, and Caregiver Advisory Council brings strategic and tactical patient insights to advance shared objectives.



Vision: Empower patients and caregivers to impact industry and government strategy that enhances patient-centered and equitable care.



Disorders Foundation



DENISE SMITH
Executive Director, National
Association of Community
Health Workers





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Government Relations Director,
American Cancer Society
Cancer Action Network



ALISHA LEWIS CEO, Genèsic (Sickle Cell Disease)



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ARYA SINGH
Spinal Muscular Atrophy
Patient and Author,
Courageous Calla
and the Clinical Trial



SUE KOOB
CEO, Preventive
Cardiovascular Nurses
Association



CHRISTIAN JOHN LILLIS
CEO, Peggy Lillis Foundation
(C. Diff. infection)



JOE NADGLOWSKI
President and CEO, Obesity
Action Coalition



OUR MISSION

The National Bleeding Disorders Foundation (NBDF) is dedicated to finding cures for inheritable blood and bleeding disorders and to addressing and preventing the complications of these disorders through research, education, and advocacy, enabling people and families to thrive.

NUESTRA MISIÓN

La Fundación Nacional de Trastornos Hemorrágicos (NBDF, por sus siglas en Ingles) trabaja para encontrar la cura de los trastornos de la sangre y hemorrágicos hereditarios, así como para tratar y prevenir las complicaciones de estos trastornos a través de la investigación, educación y apoyo, permitiendo que las personas y las familias prosperen.

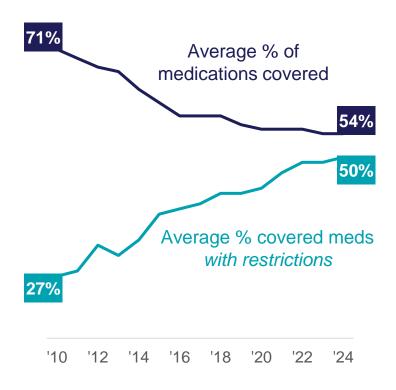




"Health insurers cover fewer drugs and make them harder to get."



Drug access, more or less Medicare PDP, 2010-2024



*UM: Utilization Management

DKI HEALTH

When payers won't pay for prescribed treatments, others spend billions each year to narrow the gap



Drugmaker spend to support patient access

93%

Physicians (n=1000) say

prior authorizations negatively impact patient

clinical outcomes



Health provider spend navigating UM*



Patient out of pocket spend on drug cost sharing

UM hurts patient care

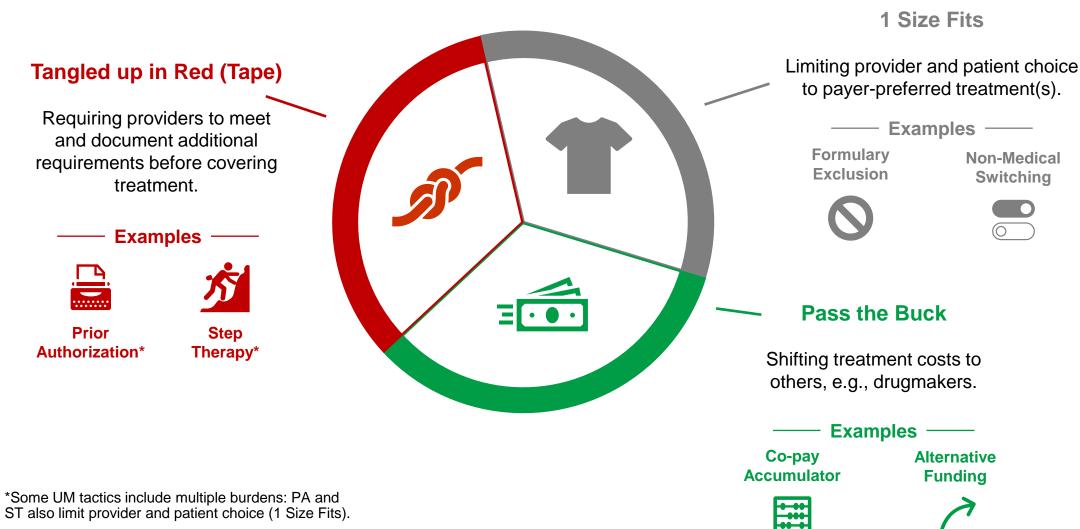
"I continue to live with the effects of prior authorization. If I had been allowed to get the treatment I needed when I needed it most, I would still be able to drive a car, fly a plane, look through a telescope, see colors or walk without a cane. But I can't. I can never do those things again."

—Ocean McIntyre 14 weeks from diagnosis to treatment



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Payers use a variety of tactics to restrict patient access, burdening stakeholders throughout the healthcare system.



Tactics emerge as Payers and Pharma engage in decades-long costsharing fight.



Payers



Copays and coinsurance



So patients will value their care.

Prevents access for patients!

Tactics emerge as Payers and Pharma engage in decades-long costsharing fight.



Payers



Copays and coinsurance





Higher
healthcare costs
to increase their
profits!

Right treatment for patients regardless of ability to pay.

Tactics emerge as Payers and Pharma engage in decades-long costsharing fight.



Payers

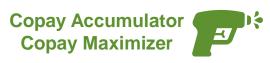


Copays and coinsurance





"Mitigate the market distortion coupons create."



"Just a scheme to increase their profits!"





As the fight goes on, patients pay a heavy price.









Change in premiums as % of compensation, 1988 to 2019, US employer health plans

\$220,000,000,000

US medical debt



Out of pocket (OOP) health spend per-person, US (constant 2022 USD)

500,000+

Medical debt-related bankruptcies, US annually

Alternative Funding Programs (AFP): can we all just agree they're bad?



- Plan excludes drug(s) from formulary.
- 2. Plan contracts outside vendor, e.g. Payer Matrix, SHARx to administer excluded drug(s).
- 3. AFP vendor helps disguise patient as "uninsured" to apply for PAP funds (some vendors will contact drugmaker as the patient).
- 4. /IF/ patient is approved, drugmaker pays drug and pharmacy costs, while plan incurs no direct drug costs.
- 5. Plan pays AFP vendor fee of up to **30%** of PAP funding value.

Common ground on AFP



"The AFP model is **based on deception**...
puts profit first, patients last."

-BIO



"AFP vendors come between the patient and the practice, throwing up unnecessary roadblocks and delays."

-Ashley Sumrall, MD, FACP, FASCO



"We strongly urge Payer Matrix to stop identifying as either a 'Patient Advocacy Company' or a 'Leading Patient

Advocate'... Payer Matrix advocates for employer cost savings which lead to profits for Payer Matrix, not employees' health."

-30+ patient advocacy organizations



Payers

80% saw significant challenges. Said one pharmacy director at a large national payer, "There will likely be regulation coming... Not sustainable."

-MMIT payer interviews



Artificial Intelligence: new tool, same tactics?

Payers have been low-key on AI use and plans, but a 2023 STAT Investigation provides insights on usage to date and cautions for the future.

2011



Tom Scully, former CMS
Administrator under George
W. Bush, founds naviHealth.
Their product, nH Predict,
recommends "a custom
treatment regimen and care
setting for each patient,"
including when to discharge.

To predict needs, the algorithm compares patient measures to millions of medical records.



May: UnitedHealthGroup (UHG) acquires naviHealth for ~\$2.5B.

2020

"Things changed after (UHG) took over. Instead of it being a tool that was used to anticipate a length of stay, it became a tool that you'd better make it happen or there's consequences."

—Former naviHealth case manager

<u>August</u>: Dolores Millam breaks her leg, is admitted to a nursing home. HCP orders that she stay off it at least six weeks; nH Predict says 15 days.

On Day 18, United cuts off payment. Millam still requires 24-hour care, stays **three months**—and is billed \$40,000 on discharge.

<u>November</u>: Judge orders United to pay for Millam's treatment in full.

2023

UHG / naviHealth sets target for Medicare Advantage (MA) patient rehab stays of ±1% of days predicted by algorithm: former staff say missing targets exposed them to discipline and/or firing, regardless of Medicare coverage rules.

2023-24



Following STAT reporting and US Congress calls for action, CMS issues MA plan algorithm limitations, disclosure requirements, and oversight / audits to follow.

"UnitedHealth was using the unregulated algorithm in making life-altering coverage decisions... as part of a plan that boosted profits at the expense of patients: UnitedHealth pressured clinical employees to follow the algorithm's length-ofstay determinations, even when they, and the patients' own clinicians, disagreed."

—STAT



Patients and advocates champion pro-access policies in court and legislatures: the work is ongoing.



Oct 2023: Federal court ends HHS rule allowing copay accumulators on drugs that lack generic equivalents; case brought by patient groups and three patients receiving copay assistance.



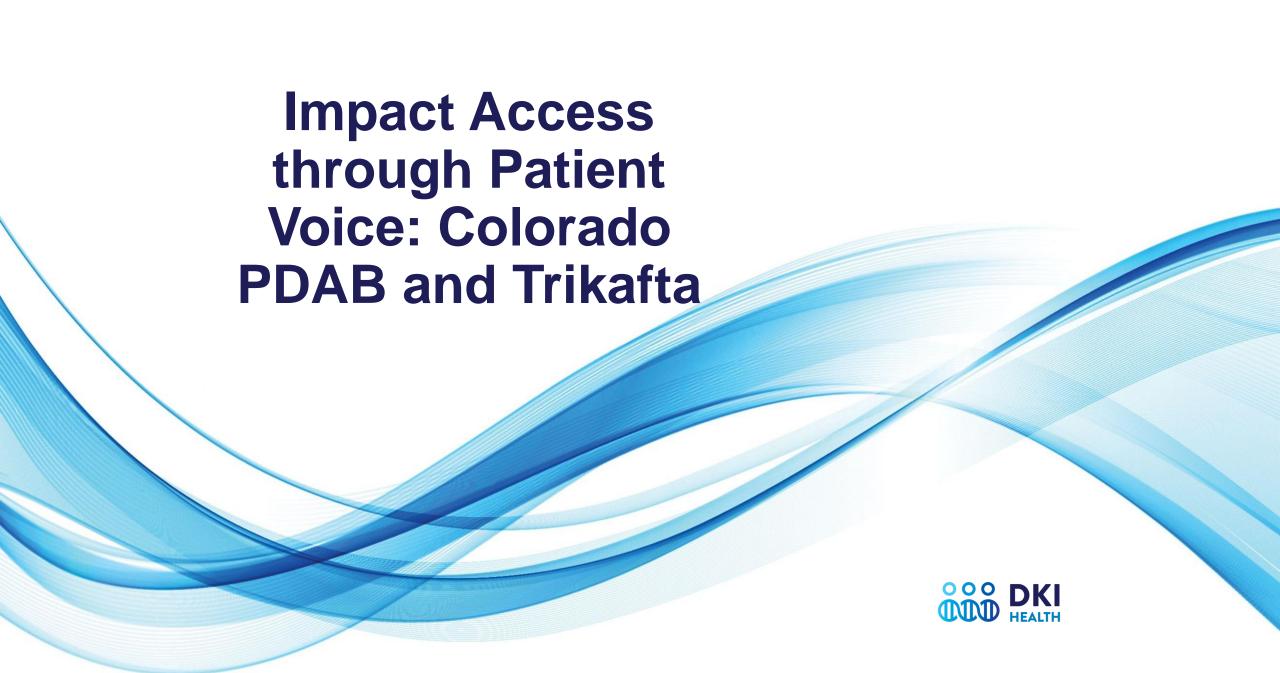




As of March 2024, 19 states have banned copay accumulators in state-sponsored programs. State laws regulating these and other UM, such as step therapy and prior authorization, have passed following multi-year advocate campaigns.



| Federal Legislation | The Safe Step Act | The Help Ensure Lower Patient Copays Act |
|------------------------|--|---|
| Introduced | 2017 | 2021 |
| Status | In committee | In committee |
| Would require | Standards, exceptions, and reporting for step therapy protocols. | Plans to apply payments by, and on behalf of, enrollees toward costsharing. |
| Advocacy | 200+ patient and provider organizations, including National Psoriasis Foundation, which leads coalition on federal step therapy reform. Sponsors steptherapy.com with information and tools. | All Copays Count Coalition, comprising 80+ organizations, educates the public and lobbies at all government levels to protect copay assistance. |



Colorado PDAB Trikafta review shows power of patient voices in drug access—and value to drugmakers.

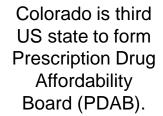


1998: Aurora Biosciences (Vertex acquisition, 2001) and Cystic Fibrosis Foundation Therapeutics (CFFT) launch R&D collaboration.

2000-2016: CFFT funds Vertex \$150M for CF drug development, including Trikafta, in exchange for sales royalties.

2014, 2020: CFFT sells Vertex royalty rights for >\$3.8B.







2022

Vertex provides CFF \$5.77M in annual grants and licensing, more than any other company.









Aug: PDAB selects 5 drugs for review, including Trikafta.

2023-24

Sep - Oct: CFF publicly lobbies PDAB, touting benefits of Trikafta, PAP. CF patients, including CFF members, speak at PDAB meetings: nearly all oppose price cap.

Dec: PDAB votes unanimously to not cap Trikafta price.

"Public meeting for patients and caregivers... was particularly raw, a lot of feelings expressed by **patients impacted by Trikafta**... I can't begin to tell you how touching those stories were, **how impactful**."

—Catherine Harshbarger, CO PDAB

<u>Feb 2024</u>: PDAB votes to impose first price cap: on Enbrel, a drug costing less than 1/4 of Trikafta.

A Multi-Stakeholder Collaboration to Improve Patient Access to Medicine

Philip Gattone, MEd
President and Chief Executive Officer
National Bleeding Disorders Foundation

4th **Annual Chief Patient Officer Summit**July 15, 2024
Boston, MA

Comprehensive CareSustainability Collaborative

National **Bleeding Disorders** Foundation





In Partnership with



CCSC is supported by charitable donations from founding supporter Takeda, and additional support from BioMarin, Biotechnology Innovation Organization, Bleeding & Clotting Disorders Institute, CSL Behring, Genentech, Inc., Gulf States Hemophilia and Thrombophilia Center, Louisiana Center for Bleeding and Clotting Disorders, Sanofi, and Spark Therapeutics.

Copay Accumulator Adjustment Program (CAAP) Outreach is supported by AbbVie, Inc.





CCSC: A Hemophilia Quality Improvement and Cost Management Initiative Sponsored by NBDF



- Formed in 2014 with a prominent group of Hemophilia Treatment Center (HTC) directors, clinicians, and administrators along with payer/managed care medical and pharmacy directors
- Goal is to augment the sustainability of HTCs through the following:

Overcome communication gaps to increase connectivity between payers, purchasers, and providers

Broaden access to extensive hemophilia-related outcomes data from HTCs

Disseminate rigorous standards of care, quality, and cost management for hemophilia

Improve the recognition of HTC-derived value

Obtain advanced analytics on a rare, high-cost disease and gain insight on actionable best practices





The First Step: Defining Common Goals



Communication gaps between payers and providers



Evidence-based high-quality care must be reimbursable

Benefit designs
and care
coordination
strategies should
optimize both
costeffectiveness
and patient
outcomes



Data sharing is vital to achieving common goals



Advocacy groups can connect payers and providers





The Importance of Access and Coverage to High Quality Care – Patient Advocacy Perspectives

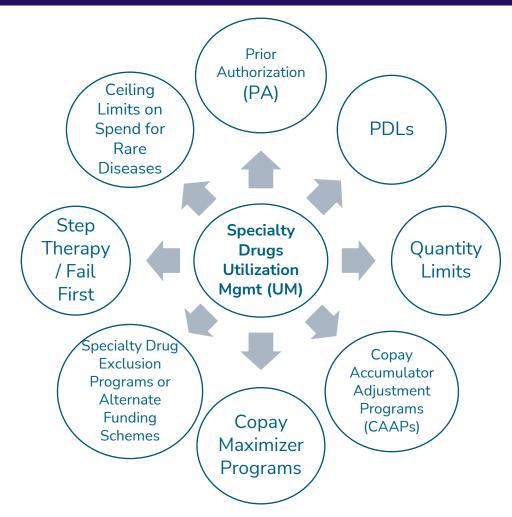


The importance of access and coverage to high quality care starts with the people we serve.

For the patients and families we serve, navigating how to access care, let alone high quality and reimbursable care, is challenging.

Navigating care at an individual level is complex.





CCSC Impact on Utilization Management (UM) Strategies





Magellan updated their
UM strategies in
bleeding disorders

Magellan asked NBDF to review the UM strategies prior to launch and NBDF provided feedback

Magellan incorporated NBDF feedback prior to releasing the updated documentation



CCSC Improving Access to the Integrated Comprehensive Care Model



CCSC Success with Getting HTCs In-network



 Worked with Pharmacy Director (also a CCSC advisor) to amend policies to allow HTC's in-network

CCSC Worked with Purchasers of Health Care to Improve Access





- CCSC worked with UnitedHealthcare and BCBS to amend policies to improve the management of members living with bleeding disorders
- Resulting in streamlined access to the right therapy

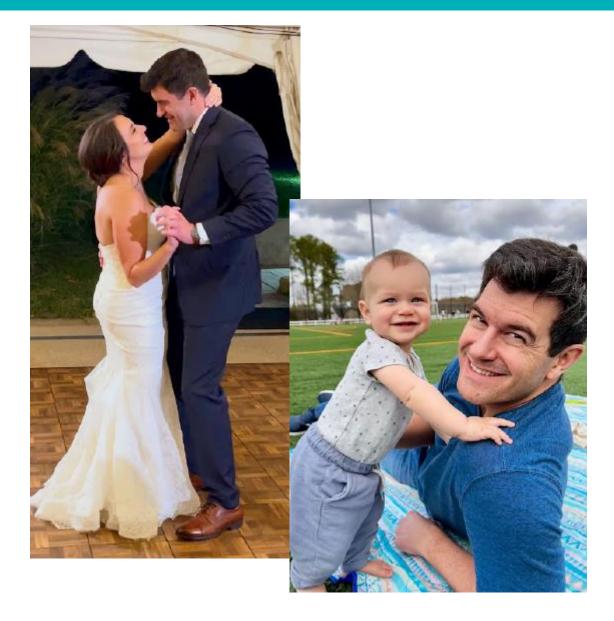




- Letter of agreement (LOA) with Compass Rose
- LOA with Nationwide Children's in Ohio
- Overcame exclusive specialty pharmacy contract with HTC pharmacy access through the medical benefit





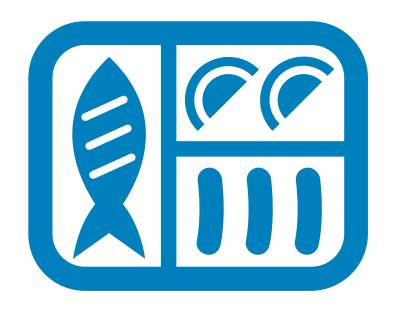






Takeaways

- 1. Access challenges are not going away: payers will innovate new UM tactics and deploy the newest technologies to enhance them.
- 2. Patients and advocates can be a difference-maker in winning and maintaining access—*if* we understand and address their needs.
 - Establish deep and lasting relationships with advocates based on patient needs and shared goals.
 - Give: grants, time, energy, thinking, support.
- 3. Seek opportunities to collaborate with stakeholders—internal and external—including providers *and* payers.
 - Understand motivations and identify shared goals.
 - Be ready to communicate, share, and trust.





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Thank You!

APPENDIX

OOO DKI

Newer tactics to pass the buck: copay adjustment programs game PAPs, hurt patients in process (of course).

Copay adjustment programs (CAAP) include

Copay Accumulators



Copay assistance does not count toward deductible or OOP maximum.

Copay Maximizers



Sets patient cost-sharing amount equal to copay assistance maximum.

Studies say:

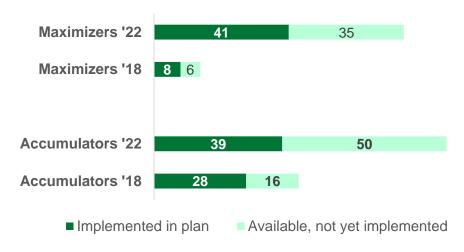
- Accumulators may drive lower treatment adherence.
- Accumulators and Maximizers may increase access disparities (Patients of Color are significantly more exposed to copay adjustment tactics).

Patient experience:

Jennifer Hepworth and her husband were stunned: their cost for their daughter's cystic fibrosis medication payment had jumped from \$30 per month to \$3,500—equivalent to the family's annual deductible. Hepworth paid because she didn't want to stop giving her daughter a treatment that could extend her life.

"We were struggling and everything went on credit cards."

Copay adjustment grows: % of commercial beneficiaries in plans, 2018-22



Christopher McNaughton vs UnitedHealthcare: UC patient fights disease and denials, wins coverage, exposes payer practices.

2014 2015-18 2020 2021 2022 2023



Chris McNaughton, a college student athlete, is diagnosed with severe UC.

Steroids and other drugs prescribed provide little relief, but are covered under his parents' health plan.

Followin referrals travels 9.

Mayo C by Dr. E dose covered dose covered inflixing brings control



Following multiple referrals, McNaughton travels 900 miles to Mayo Clinic, is treated by Dr. Edward Loftus Jr. In 2018, a high-dose combination of vedolizumab and infliximab finally brings his UC under control.



July: McNaughton enrolls at Penn State University (PSU), where his parents work; switches to UnitedHealthcare (UHC) student plan after being told drugs will be covered.

September: After covering two months of infusions, UHC marks subsequent claims for year as "Pending". McNaughton and his family contact UHC twice, are assured delay is for a simple records check.



<u>January</u>: McNaughton's claims are denied, owes >\$800,000. Family appeals to PSU administrators.

March: UHC agrees to cover care

through August.

April - May: UHC conducts internal and external case reviews, claiming treatment regimen is not medically necessary and quashing opinions that disagree.

<u>June</u>: UHC informs McNaughton it will not cover treatment regimen after August.

August: McNaughton sues UHC.

September: UHC agrees to cover

McNaughton's treatment for 2021-22

academic year.



In depositions, UHC staff admit misrepresentations and weak bases for coverage denials.



<u>February</u>: McNaughton and UHC settle lawsuit.

<u>July</u>: Chris McNaughton enrolls at PSU law school, plans to "represent patients who have had medical treatments denied by insurance companies."







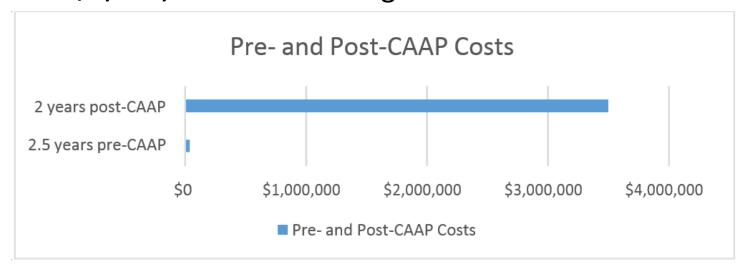
Additional Cases



Copay Accumulator Adjustment Programs (CAAP) Case Study – 23-year-old Male with Mild Hemophilia A

COST

- In the 2.5 years prior to the implementation of CAAP, the patient specialty medication claims totaled \$36,800
- In the 2 years since the CAAP prevented the patient from accessing his treatments, his costs have **exceeded \$3,500,000** and counting





Case Scenario: Male with Severe Hemophilia B



- Self-Funded Employer Plan
- Script: Dispense 55u/kg (90.9 kg) Factor IX replacement product
- Target dose 4,999.5 units
- Exclusive specialty pharmacy (SPP) contract rate \$1.35 per/iu
- Dosing schedule 3x/week and PRN for breakthrough bleeds



SPP Actual Dispense Data Against HTC LOA Rate Cost Assay

| TARGET MONTHLY UNITS | ACTUAL MONTHLY UNITS DISPENSED | MONTHLY ACTUAL \$1.35/UNIT | ANNUAL ACTUAL \$1.35/UNIT | SPP |
|----------------------|--------------------------------|-------------------------------|------------------------------|-----|
| 60,000 | 62,880 | \$84,888 | \$1,018,656 | |
| TARGET MONTHLY UNITS | ACTUAL MONTHLY UNITS DISPENSED | MONTHLY ACTUAL \$1.08/UNIT | ANNUAL ACTUAL \$1.08/UNIT | HTC |
| | | | | |



HTC Policies Lead to Total Savings



- All scripts 30 days with NO refills
- Will not approve order request from SPP before speaking to patient/caregiver at which time:
 - Care team confirms doses on hand.
 - Identifies if any breakthrough bleeds occurred.
 - Confirms if PRN doses were required and how many.
 - Provides inventory management reminders.
 - HTC documented delivery days and refill to soon attempts

| ANNUAL PER UNIT SAVINGS | ANNUAL ASSAY MANAGEMENT SAVINGS | TOTAL ANNUAL COST SAVINGS |
|-------------------------|---------------------------------|------------------------------|
| \$273,559.68 | \$46,656 | \$320,215.68 |





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